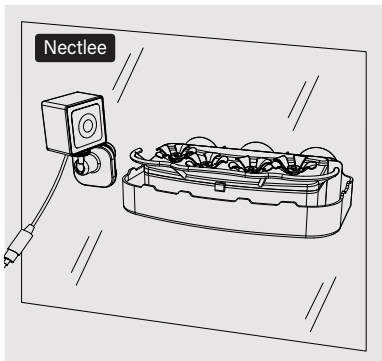


FREE SEASON

Quick Start Guide

Smart Window Hummingbird Feeder



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1. What's in the Box



Camera x1



Bird Feeder x1



Mounting Bracket x1



Charger x1



Charging Cable x1



Small Suction Cup x4

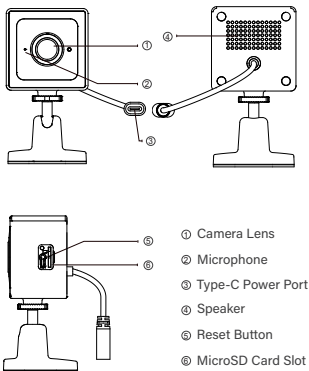


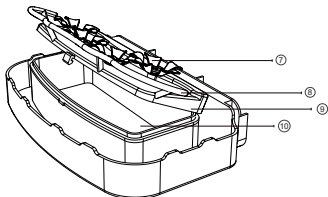
Suction Cup x3



User Manual x1

2. Product Diagram





⑦ Feeding Port

⑨ Lid

⑧ Perch

⑩ Nectar Tray

3. Specifications

Parameter	Specification
Resolution	2K (2304 x 1296)
Sensor	3 Megapixels
Connectivity	2.4 GHz Wi-Fi only
Power Input	5V 1A
Operating Temperature	-10°C to 45°C (14°F to 113°F)

4. Camera Setup

To facilitate installation, we will first complete the camera configuration.

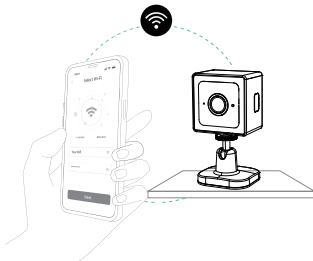
Important Notes Before You Start:

1. **2.4 GHz Wi-Fi Required:** The Nectlee feeder works only with 2.4 GHz Wi-Fi networks.
2. **Ensure Good Signal:** Do not place the device behind thick walls, large furniture, or near items that may block the signal, such as microwave ovens. Make sure the installation location has a strong Wi-Fi signal.

Setting up with the CoolFly App



To download the app, scan the QR code above or search for "CoolFly" in the App Store or Google Play.



Power on/ off and network setup

After connecting the device to power, wait a few seconds. The device will first emit a tone to indicate it is powered on, followed by a “ding-dong” sound to show it is in network pairing mode. (If the “ding-dong” sound does not ring for a long time, please try pressing and holding the reset button to reset)

Kind reminder: If you wish to use an SD card, please use one with a capacity no more than 128GB, a minimum speed class of 10, and formatted in FAT32.

When connecting the camera for the first time, use the App and follow the instructions to configure the camera network.

5. Installation

Before installing the device, ensure that the installation location is within network coverage and that all accompanying parts are present.

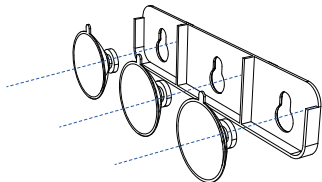
- Keep bird feeder cam and all accessories out of reach of children and pets.
- Working temperature: -10°C to 45°C (14°F to 113°F)
- Working relative humidity: 0-80%.
- Please do not expose the camera lens to direct sunlight.
- The camera is IP65 waterproof, meaning it can operate normally in rain or snow, but it must not be submerged in water.

5.1. Bird Feeder Installation

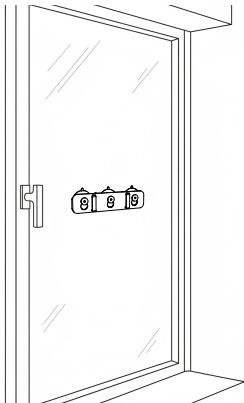
1. Clean both the inside and outside surfaces of the glass where the camera will be mounted.



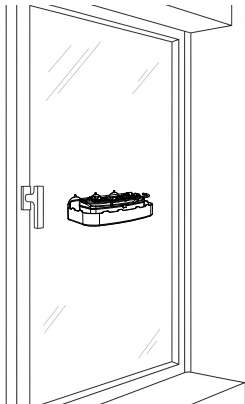
2. Insert the suction cups into the three mounting holes of the mounting bracket.



3. Press the mounting bracket with the suction cups firmly against the outside of the window until it is secure.



3. Slide the main feeder body onto the mounting bracket. (Making sure to align the guide groove on the feeder with the guide rail on the bracket.)

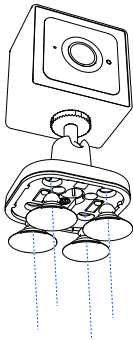


5.2. Camera Installation

5.2.1. Outdoor Installation

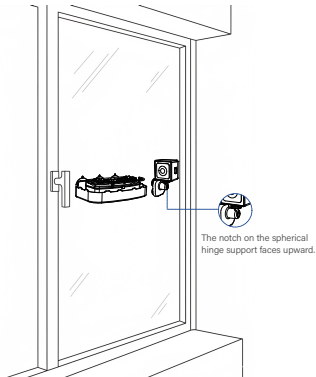
1. Insert the four small suction cups into the suction cup mounting holes on the bottom of the camera, one by one.

Align each cup with the holes and press firmly to secure.

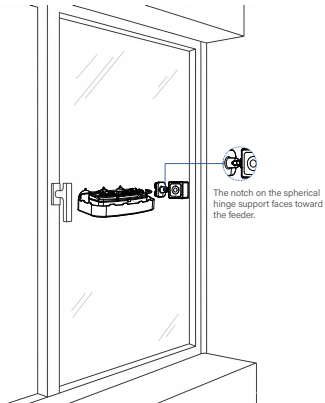


2. Mount the camera in either the top-left or top-right corner of the bird feeder. The camera can be positioned for two different views: **horizontal view** and **vertical view**.

(1) For horizontal view: Position the camera sideways for a wider, landscape-style shot, as shown in the diagram.



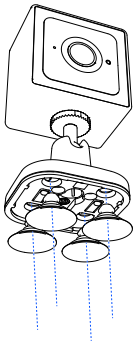
(2) For vertical view: Position the camera upright for a taller, portrait-style shot, as shown in the diagram.



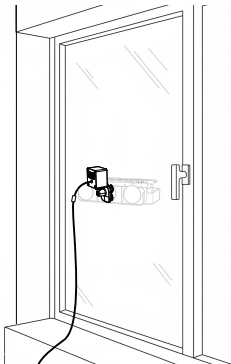
5.2.2. Indoor Installation

1. Insert the four small suction cups into the suction cup mounting holes on the bottom of the camera, one by one.

Align each cup with the holes and press firmly to secure.



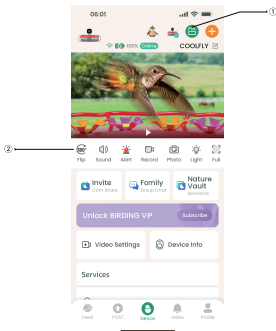
2. Place the camera with suction cups on the desired interior window spot and press firmly to secure.



Tip:

If the video orientation looks abnormal, please use the adjustment buttons on the screen.

1. Tap the 'Device' button at the bottom of the main screen.
2. Use the ① 90° rotate button at the top right of the screen or the ② 180° flip button at the bottom left of the live video screen to adjust the orientation.



6. Frequently Asked Questions (FAQ)

Camera & Wi-Fi Issues

Q: I can't connect my camera to the Wi-Fi. What should I do?

This is the most common issue. Please try these solutions in order:

- 1. Check Your Wi-Fi Band (Most Common Fix):** Your camera only connects to 2.4GHz Wi-Fi networks. It cannot find or connect to 5GHz networks. When selecting a network in the app, make sure to choose the 2.4GHz option. Many routers broadcast both. For example, the 2.4GHz network might have "-2.4G" in its name, while the 5GHz one might show "-5G" or "-AC".
- 2. Connect Your Phone to 2.4GHz During Setup:** For the initial pairing process, ensure your smartphone is also connected to your 2.4GHz Wi-Fi network. Some devices require the phone and camera to be on the same network band during setup.
- 3. Check Your Wi-Fi Password:** Even a small typo will cause a "Wi-Fi Password Error." Please carefully re-enter your password. Make sure to check for correct capitalization.
- 4. Check Signal Strength & Router Power:** Ensure your router is powered on. Move the camera closer to your Wi-Fi router during the initial setup process to ensure a strong signal. Walls and floors can significantly weaken the signal.
- 5. Restart Your Router & Camera:** Sometimes the simplest fix works best. Unplug your router, wait for 30 seconds, and plug it back in. Wait a few minutes for it to fully restart, then try connecting the camera again. If that fails, try turning the camera off and on again.

Q: My camera went offline. What should I do?

If your camera goes offline despite having a good Wi-Fi signal and battery, try these steps:

1. **Power Cycle the Camera:** Turn the camera's power off, wait 10 seconds, and turn it back on. This often resolves temporary glitches.
2. **Check Proximity:** If you've recently moved the feeder, it may now be out of your router's range. Try moving it closer to see if it reconnects.
3. **Check Your Network:** Verify that your home internet is working, as described in the next question.

Q: The app says "Cloud Service Connection Fail." What does that mean?

This simply means your home internet service might be down. Please check if other devices (like your phone or computer) can access the internet using your Wi-Fi. If not, you may need to restart your router or check with your internet service provider.

Installation & Suction Cup Issues

Q: The suction cups for the feeder or camera keep falling off. How can I fix this?

A strong, lasting hold depends on a perfect vacuum seal.

1. **Cleanliness is Key:** The window surface and the inside of the suction cups must be perfectly clean and dry. Use a glass cleaner to remove all dirt, dust, and oils.

- 2. Warm the Surface (Cold Weather Tip):** Suction cups adhere better to a warm surface. If the glass is cold, gently warm the area with a hairdryer for a few seconds before applying.
- 3. Press Firmly:** When mounting, press firmly from the center of each suction cup outwards to push out all the air and create a strong seal.
- 4. Slight Lubrication (Pro Tip):** For an even stronger, longer-lasting hold, apply a tiny, almost invisible amount of petroleum jelly or cooking oil to the rim of the suction cup. This helps seal any microscopic air gaps.
- 5. Perform a Regular Check:** Each time you refill the nectar, give the center of each suction cup a firm press to push out any air that may have seeped in over time.

Hummingbird Feeding & Maintenance

Q: I've installed the feeder, but no hummingbirds are coming.

- 1.Be Patient:** This is the most important tip! It can sometimes take days or even weeks for hummingbirds to discover and trust a new feeder.
- 2.Location, Location, Location:** Place the feeder near existing flowers or in a quiet area of your yard where they might already visit. A location that offers a clear view but is safe from predators (like cats) is ideal.
- 3. Keep it Fresh:** Change the nectar every 3-5 days, and more often (every 1-2 days) in hot weather to prevent it from spoiling. Hummingbirds will not drink spoiled nectar.

4. Keep it Clean: A dirty feeder can harbor mold that is harmful to birds. Clean it thoroughly every time you refill it.

5. Remove Competitors: If you have other hummingbird feeders in your yard, consider temporarily taking them down until the birds discover and start using your new window feeder.

Q: How do I make hummingbird nectar?

The ideal recipe is simple: a **1 to 4 ratio of sugar to water**.

Mix **1 part plain white sugar** with **4 parts boiling water**.

Stir until the sugar is completely dissolved.

Let the solution **cool completely** before filling the feeder.

Extra nectar can be stored in the refrigerator for up to a week.

IMPORTANT:

NEVER use honey, brown sugar, raw sugar, or artificial sweeteners.

These can be difficult for hummingbirds to digest and can grow dangerous mold.

DO NOT add red food coloring or dye. It is unnecessary and potentially harmful to the birds. The red parts on the feeder itself are enough to attract them.

Q: How often should I clean the feeder?

Regular cleaning is critical to prevent harmful mold and bacteria.

Hot Weather (over 86°F / 30°C): Change nectar and clean every 1-2 days.

Mild Weather (59-85°F / 15-29°C): Clean every 3-5 days.

At each refilling, rinse thoroughly with hot water. Once a week, perform a deep clean using a solution of diluted white vinegar, and be sure to rinse completely with fresh water before refilling.

Q: How do I keep ants and bees away?

Prevent Drips: Ensure the feeder is not leaking. Immediately wipe up any spilled nectar on the outside of the feeder or window.

Use an Ant Moat: If your feeder has one, keep the central “moat” filled with plain water. This creates a barrier that ants cannot cross.

Avoid Direct Sun: Placing the feeder in a shaded spot can help keep the nectar from getting too hot and fermenting, which is more attractive to bees.

7. Warning

This equipment has been tested and found to comply with the limits for a Class B digital device, as per Part 15 of the FCC Rules. These limits are set to ensure reasonable protection against harmful interference in residential settings.

This equipment emits and may radiate radiofrequency energy. Improper installation or use (not following instructions) could lead to harmful interference with radio communications. While interference isn't guaranteed in every setup, if it occurs (detectable by power - cycling the device), users should attempt the following fixes:

Reorient/relocate the receiving antenna.

Increase distance between the equipment and receiver.

Plug the equipment into a different circuit than the receiver.

Consult a dealer or experienced radio/TV technician.

Antennas for this transmitter must be installed at least 20 cm away from people and not co - located with other antennas/transmitters.

FCC (USA) 15.9 forbids eavesdropping, except for lawful law enforcement activities. No one may use this device (directly/indirectly) to overhear/record private conversations without all parties' consent. Unapproved changes/modifications can revoke operation authority.

FCC ID: 2AEXK - X21

8. Limited Warranty & Customer Support

Thank you for choosing Freeseason. We are proud of the quality of our products and are committed to ensuring you have a wonderful experience watching birds with our smart feeder.

One (1) Year Limited Warranty

Your Nectlee Smart Hummingbird Feeder is covered by a one-year limited warranty from the original date of purchase. This warranty covers any defects in material or workmanship under normal use during the warranty period.

What This Warranty Does NOT Cover:

This warranty does not cover any problem that is caused by:

- Damage resulting from accidents, misuse, abuse, or neglect.
- Damage caused by animals (e.g., squirrels, bears).
- Damage resulting from failure to follow the instructions in this user manual, especially regarding cleaning and placement.
- Issues arising from improper cleaning, maintenance, or the use of non-recommended nectar solutions (e.g., using honey, brown sugar, or red dye).
- Unauthorized repairs, modifications, or disassembly of the product.
- Normal wear and tear, including cosmetic scratches or sun-fading over time.
- Acts of nature, such as lightning, floods, or other natural disasters.

How to Obtain Warranty Service:

If you believe your product is defective and covered by this warranty, please follow these steps:

1. Troubleshoot: First, please review the FAQ / Troubleshooting section of this manual. Many common issues can be resolved quickly without needing a replacement.
2. Contact Us: If the issue cannot be resolved, please contact our customer support team. Please be ready to provide:

- Your proof of purchase (e.g., an order number or receipt).
- A detailed description of the problem you are experiencing.
- Photos or a short video of the issue, if possible. This helps us diagnose the problem much faster.

What We Will Do:

At our discretion, Freeseason will either:

- (a) Repair the product at no charge, using new or refurbished replacement parts;
- (b) Replace the product with a new or refurbished product; or
- (c) Refund the original purchase price.

Customer Support

Your satisfaction is our top priority. If you have any questions, need assistance, or just want to share your amazing bird photos, please don't hesitate to reach out.

Email Us:

support@thefreeseason.com

